



## **Terms of use & Privacy Policy**

### **Using YouthBank International's website**

You may use YouthBank International website subject to these terms and conditions. Access and use by you of this website constitutes acceptance by you of the terms and conditions.

#### **1. General**

1.1 Registering with the website allows you to share stories, ask questions and comment on topics. To ensure that all submitted content is appropriate for all audiences, all content will be subject to moderation.

1.2 By submitting content to any part of the website you grant YouthBank International a royalty-free and irrevocable permission to reproduce.

1.3 If you break these terms and conditions, the moderator has the right to remove part or all of your submitted material without warning. If you repeatedly breach these terms and conditions, you may be permanently prevented from registering, logging in and/or posting and have your account deleted.

#### **2. About your use of the website**

2.1 Your use of the Website must comply at all times with these terms of use and any directions published from time to time by YouthBank International on the Website or notified to you. YouthBank International grants you a non-exclusive and non-transferable right to access the Website and, subject to these terms of use, to register as a user of the Website;

2.2 You agree YouthBank International may without warning at any time, for any reason, at its absolute discretion, and without liability to you:

- a. reject your application to be a registered user of the website; and/or
- b. remove you as a user of the website; and/or
- c. prevent you from accessing any part of the website, and/or
- d. delete you as a user and your user account.

#### **3. By using this website, you agree:**

3.1 not to use the website for any purpose that is unlawful, promotes illegal activity, breaches any applicable code of conduct, infringes third party's rights or is otherwise prohibited by these terms of use; and

- i. that you hold the copyright for any material that you submit;
- ii. that you have obtained the appropriate consents from all persons appearing in any content you submit;
- iii. you will not use the website to advertise or promote any commercial services, or disseminate spam
- iv. you will not to post anyone's personal details without their permission;
- v. not to post any material that can cause harm to another user's computer;

- vi. not to submit any material that YouthBank International in its sole discretion may deem to be offensive, libellous or defamatory, or inappropriate for children;
- vii. not to reformat or frame any part of the web pages that form part of the website;
- viii. not to create multiple profiles; not to impersonate people or other users: and you must not invade someone's privacy.
- ix. not to submit material that may have a detrimental effect on the reputation of YouthBank International; and
- x. not to make copies in any form of all or parts of the content other than as reasonably required for your personal non-commercial use.

#### 4. Intellectual property / Copyright

##### YouthBank International Copyright

4.1 All web content including but not limited to the text, images, audio, video and animation placed directly onto this Website by YouthBank International is the copyright of or is licensed to YouthBank International (the Fund's Material). You may not republish, retransmit, redistribute or otherwise make the Fund's Material available to any other party or in any other media without prior and appropriate written authorisation.

4.2 The names, images and logos identifying YouthBank International are proprietary marks of YouthBank International and may not be reproduced without prior written authorisation from YouthBank International.

Requests for such approval should be directed to:

#### **The Administrator**

YouthBank International

c/o Community Foundation for Northern Ireland

Community House City Link Business Park

6A Albert St

Belfast BT12 4HQ

Email: [info@youthbankinternational.org](mailto:info@youthbankinternational.org)

4.4 The website and YouthBank International are not responsible for copyright infringements made by any third party resulting from the publication of your content on the website.

#### 5. Linking policy

5.1 You do not have to ask permission to link directly to pages hosted on this site.

However, we do not permit our pages to be loaded into frames on your site. Our pages must load into the user's entire window.

5.2 We only link to other websites' information when they provide useful information which supplements our own information services. Any links or frames which connect the website to other websites are provided by YouthBank International for convenience only, and by accessing those linked sites you agree to any terms of access or use imposed by those linked websites.

5.3 We are not responsible for the contents, accuracy, opinions or links from these websites and we not provide any warranty, or assume any responsibility, regarding the quality, accuracy, source or any other aspect of the material on the linked websites.

## 6. Liability

6.1 To the extent permitted by law, YouthBank International will not be liable (including in negligence) for any loss of profits, loss of revenue, loss of data, loss of use of data; or any direct, indirect or consequential loss or damage, incurred by or awarded against you or any other person arising directly or indirectly from your access to or use of the website (or any linked website); or any cost, loss, liability or expense arising from death, personal injury or damage to property (including damage to your software, hardware or data) resulting directly or indirectly from you access to or use of the Website (or any linked website).

6.2 You indemnify and hold YouthBank International, its employees, board members and members harmless from and against any claims, liability, expenses, losses, damages and costs (including legal costs and expenses) (loss) incurred by any of those indemnified where such loss was caused directly or indirectly by:

- a. your access to or use of the website; or
- b. any contributions made by you (or on your behalf) to the website (including, without limitation, loss caused by a claim that your contribution infringes the intellectual property or other rights of any person).

## 7. Disclaimer

7.1 You acknowledge that you use the website at your entire risk. We do not guarantee our site is secure or free from bugs or viruses.

7.2 YouthBank International is not responsible for any content that originates from non-YouthBank International sources. We do not vouch for or warrant the accuracy, completeness or usefulness of any such content, and are not responsible for the contents of any submitted material or posts.

7.3 All content is provided on an "AS IS" basis only. We cannot warrant that the website or any content provided will meet any of your needs or requirements or that it will be complete, error free, accurate or that it will be delivered without interruption, fault or error. Accordingly and to the maximum extent permitted by applicable law, we hereby disclaim all warranties and conditions, whether express, implied or statutory, regarding the website and the content, including, but not limited to, any warranty of satisfactory quality or fitness for a particular purpose and non-infringement of third party rights.

## 8. Contact details and further information

8.1 YouthBank International reserves the right to amend these terms and conditions from time to time therefore you should check these terms regularly.

## 9. Reporting issues or making a complaint

You may report any comments or complaints about this website by: e-mailing [info@youthbankinternational.org](mailto:info@youthbankinternational.org).

## 10. Assistance with the Website

If you experience any difficulties with this website please e-mail [info@youthbankinternational.org](mailto:info@youthbankinternational.org).

## 11. Privacy and Data Protection

11.1 YouthBank International is committed to protecting your privacy. This privacy policy only applies to our website.

We will collect data from you when you register to subscribe to our newsletter. By consenting to receive our fortnightly newsletter covering news from our community and other YouthBank International updates, you will also receive invites to our events and updates on our upcoming projects and programmes.

11.2 This data can sometimes comprise personal data, to which UK data protection laws apply. All personal data gathered will be held securely by YouthBank International in line with the Data Protection Act 1998 and GDPR. All such data will not be shared by YouthBank International with any third party unless required to do so by law.

The GDPR and related EU data protection laws apply to organizations worldwide that process personal data of EU citizens. Protecting your personal data, your confidential information and your privacy is important to us, therefore we apply the same level of protection whether you are an EU citizen or not. How we use your information is explained in our Privacy Notice.

The information we collect

11.3 We collect the following information from people visiting the website:

- I. The questions, queries and feedback people leave, including your email address if you send us an email.
- II. Visitors' IP addresses, and details of which browser they used.
- III. Information on how people use the site, using cookies and page tagging techniques; and
- IV. If you send us feedback, a record of your message will be kept in line with our archive and retention policy.

How we use your information

11.4 Any information we collect is used to:

- I. Improve the content and design of the website.
- II. To contact you via email and notify you of changes to our terms and conditions of use or site maintenance issues.
- III. To contact you via email and send you information about YouthBank International products or services or provide you with updates relating to online community activity. You can opt out of receiving these updates if you wish.

11.5 We will never share or sell your information with other organisations for marketing, market research or commercial purposes, and we don't pass on your personal information to any other Website. We do however use our cookies to gather information about how people use our website using analytics.

## 12. Connecting to other websites

12.1 This site contains links to and from websites of other organisations. This privacy policy (the one you are reading) only applies to this YouthBank International site.

Following a link to another website

12.2 If you go to another website from this one, please read the privacy policy on that website if you want to know what it does with your information.

Following a link to YouthBank International from another website

12.3 When you come to us from another website, we may get personal information about you from the other website. You should read the privacy policy of websites you visit that link you to us if you want to know about this.

### 13. YouthBank International's Cookie policy

We use cookies to help customise your experience.

This site, like many others, uses small files called cookies to help customise your experience. Most big websites use cookies.

They improve things by:

- i. remembering settings, so you don't have to keep re-entering them whenever you visit a new page
- ii. remembering information you've given (e.g. your postcode) so you don't need to keep entering it
- iii. measuring how you use the website so we can make sure it meets your needs.

Our cookies aren't used to identify you personally. They're just here to make the site work better for you. We don't gather personal information about you, which we then share with others.

To learn more about cookies and how you can control them, visit [www.AboutCookies.org](http://www.AboutCookies.org)

What are 'cookies'?

'Cookies' are small text files that are stored by the browser (for example, Internet Explorer or Safari) on your computer or mobile phone. They allow websites to store such things as user preferences. You can think of cookies as providing a "memory" for the website, enabling it to recognise a user and respond appropriately.

If you'd like to change your cookie settings, or remove cookies go to the Help section of your web browser.

### 13. Governing Law

These terms and conditions shall be exclusively governed by and construed in accordance with the laws of Northern Ireland and you irrevocably submit to the exclusive jurisdiction of the courts of Northern Ireland.

YouthBank International (YBI), is an independent entity that provides the secretariat functions to a growing array of lead organisations that supported their own country-wide YouthBank networks.

YouthBank International is a legal entity registered in Northern Ireland, Charity number: NIC101341.

You can contact us at Community House, Citylink Business Park, Belfast BT12 4HQ, United Kingdom or at [info@youthbankinternational.org](mailto:info@youthbankinternational.org)